

## PUBLIC COMPLAINTS

Complaints involving a particular school are handled within the school through the established channel of responsibility. If the complaint cannot be resolved at the level of the principal, it is referred to the superintendent or superintendent's designee. If the central office staff and complainant cannot reach a satisfactory solution, the matter may, at the School Board's discretion, be heard at a regular board meeting.

Any parent, custodian, or legal guardian of a pupil attending Gloucester County Public Schools who is aggrieved by an action of the school board may, within thirty days after such action, petition the local circuit court to review the action of the school board. The court will sustain the action of the school board unless the school board exceeded its authority, acted arbitrarily or capriciously, or abused its discretion.

**ADOPTED:** July 1, 1991

**REVISED:** December 14, 2004  
November 14, 2006  
June 10, 2014

**LEGAL REFERENCE:** Code of Virginia, 1950, as amended, sections 22.1-87, 22.1-253.13:7

**CROSS REFERENCES:** GB Equal Employment Opportunity/Nondiscrimination  
GBA/JFHA Sexual Harassment/Harassment Based on Race,  
National Origin, Disability, Religion, and Sexual Orientation  
GBLA Third Party Complaints Against Employees  
JB Equal Educational Opportunities/Nondiscrimination